# **U.S.-Ukraine Community Partnerships for Local Government Training and Education Project**

Award No. 121-A-00-97-00149-00

# **Quarterly Report**

**July 1-September 30, 2002** 

Prepared for
United States Agency for International Development
Regional Mission for Ukraine, Belarus and Moldova
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#### INTRODUCTION

On July 15, 1997, a cooperative agreement was signed between the U.S.-Ukraine Foundation (USUF) and USAID/Kyiv for the implementation of the U.S.-Ukraine Community Partnerships for Local Government Training and Education Project (CPP). Under the three-year agreement, CPP established 18 partnerships between U.S. and Ukrainian communities to improve public administration in Ukrainian local governments. Each partnership is to identify and address a specific well-defined problem(s) in one of the following areas: housing, transportation, local budgeting, economic development, or citizen participation. In addition, four Regional Training Centers (RTCs) were established to provide training in these same focus areas to Ukrainian local government employees from both partner and non-partner communities.

On December 1, 2000, CPP began a two-year cost extension. The RTCs and the *Partners* newsletter remain unchanged. However, some changes have been made to the project in the cost extension phase, the most important of which is the reduction in the number of partnerships. Due to budgetary constraints, the CPP project description foresaw that the 18 partnerships would be reduced to 12. After an initial decision by USAID on the 12 partnerships, further discussions resulted in approval of 14 partnerships during the cost extension. Ten of the partnerships would be continued for the two-year period, while four partnerships will be extended for one year. As a result of recent discussions with USAID, CPP has decided to provide a sixmonth, no-cost extension to the one-year partnerships (to end-May 2002).

Artemivsk-Omaha, NE Berdiansk-Lowell, MA Cherkasy-Des Moines, IA Kalush-Little Rock, AR Kamianets-Podilsky-Athens, GA Kharkiv-Cincinnati, OH (to end-May 2002)

Komsomolsk-Ithaca, NY

Krasnodon-Birmingham, AL Nikopol-Toledo, OH Pervomaisk-Kansas City, MO (to end-May 2002) Romny-Longview, TX (to end-May 2002) Rubizhne-Louisville, KY Slavutych-Richland, WA (to end-May 2002) Svitlovodsk-Springfield, IL

In addition, the English version of Aspekty Samovriaduvannia has been discontinued.

The goal of CPP is to help Ukrainian city officials increase their knowledge and skills base in public administration issues and to give them the technical assistance they need in order to begin to resolve local problems in a democratic manner. By working with Ukrainian local government authorities, CPP will provide cost-effective (as a result of *pro bono* services) and sustainable technical assistance, training, and education to a critical mass of local officials so that they can simultaneously address their most urgent problems and systematically restructure local government practices. It is anticipated that this CPP project goal will produce significant quantitative and qualitative results in support of USAID Strategic Objective 2.3 More effective, responsive, and accountable local government.

#### **CPP ADMINISTRATION**

#### **Deliverables**

Thirty-eight case studies have been developed by RTC trainers for use as training tools. Of these, 10 have been translated into English. The case studies, in both English and Ukrainian, are undergoing final edits and will be completed in the fourth quarter and submitted to USAID on CD.

Forty-four best practices have been developed by the publications team. These best practices have been or will be published in the *Partners* newsletter, which is distributed throughout the country. See attached an updated list of best practices, including those developed during the third quarter.

#### **Staffing**

RTC & Monitoring Advisor Valeriy Mykhaylenko left CPP at end-August. Iryna Kyselova has been promoted to this position and is working with Program Assistant Julia Kostyuk on RTC reporting and development activities.

#### **Other Issues**

USUF and CPP postponed the planned staff retreat to late October. The goals of the staff retreat include team building initiatives and planning for the final activities and report for this phase of CPP.

# Fourth Quarter 2002 Anticipated Activities

- CPP All-Ukraine Conference is scheduled for October 24-25 in Kyiv. Conference participants will include city mayors and other city officials from the 14 partner communities, as well as the city mayors or deputy mayors from 25 cities which actively participate in RTC seminars.
- Staff retreat in Kyiv, October 26-27.
- Development of internal final report for CPP2. This report will be modeled on last year's mid-term evaluation report.
- Submission of English or Ukrainian language case studies for Years I and II.
- Submission of English or Ukrainian language best practices for Years I and II.

#### **PARTNERSHIP ACTIVITIES**

## **Partnership Exchanges**

• During the third quarter of 2002, partnership exchanges continued:

Exchange	Partnership	Focus Area	# Trainers/Interns	Month	
Training Trip	Ithaca-Komsomolsk	Economic Development, Citizen Participation, Strategic Planning	2 trainers	July	
Training Trip	Springfield-Svitlovodsk	Economic Development (zoning), Communal Services Reform (water and heat)  3 trainers		July	
Internship	Nikopol-Toledo	Economic Development (zoning, SME support), City Management, Citizen Participation (public information)	ort), City ent, Citizen on (public		
Internship	Berdiansk-Lowell	City Management (mayor), Economic Development (tourism, zoning), Communal Services	2 interns	July	
Training Trip	Birmingham-Krasnodon	Citizen Participation, Communal Services (water), Housing	ommunal Services		
Internship	Kalush-Little Rock	Land Use, Citizen Participation, Economic Development (SME support),	3 interns	August	
Internship	Rubizhne-Louisville	City Management (mayor), Communal Services (water), Citizen Participation	2 interns	August	
Training Trip	Cincinnati-Kharkiv	Communal Services (water) – provision and management	ater) – provision and		
Training Trip	Lowell-Berdiansk	Citizen Participation, City Management,	3 trainers	September	

		Communal Services (water)		
Training Trip	Little Rock-Kalush	Communal Services 2 trainers (water)		September
Training Trip	Louisville-Rubizhne	Communal Services (water)	2 trainers September	
Training Trip	Athens-Kamianets- Podilsky	Budget, Economic Development (tourism), Citizen Participation (public information), City Management		September- October
Internship	Svitlovodsk-Springfield	City Management (mayor), Economic Development (SME support, zoning), Citizen Participation	2 interns	September
Internship	Cherkasy-Des Moines	Citizen Participation, Communal Services (health, water), City Management	2 interns	September- October

See the attached Master Partnership Exchange List for more details on the trainers and interns.

- During the third quarter reporting period, the Kharkiv-Cincinnati partnership was completed with the final training trip.
- Due to scheduling difficulties, the final internship for the Pervomaisk-Kansas City partnership will take place in late October.

# **Activity Highlights**

Monitoring for partner cities during this period was hampered due to the summer holidays and some cities which had little activity under new city government administrations. CPP is undertaking significant monitoring of partnership activities, the results of which will be included in the final internal report and the fourth quarter 2002 report.

# Cherkasy

• The city Water Company is developing a three-year strategic plan for development and improvement of supply and services.

#### Kharkiv

• The city has introduced a lottery to encourage customers to pay their water bills. This has helped to increase the level of payments for water supply services. Kharkiv schools have also initiated an educational program for young children to teach them about water issues.

#### Rubizhne

- Free courses are offered to young people who are interested in working in city government. The classes are held weekly.
- A public hearing is planned in October to discuss heating issues.

## Slavutych

- The city now contracts small cars to transport people and goods instead of city-staffed trucks. Savings are now 50%.
- In accordance with the decision of the city council, a high school students' city hall was established in Slavutych. The members of this council were selected by a special commission as the authors of the best

essays on city development issues. Mayor Udovychenko says that he found a number of brilliant ideas. It is suggested that the city council will hold joint sessions with the students' council.

#### Fourth Quarter 2002 Anticipated Activities

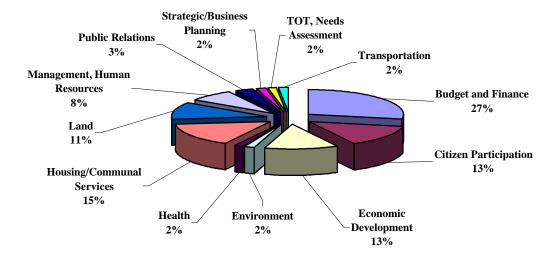
- Partnership exchanges will continue, with an estimated two internships and 5 training trips.
- Final monitoring of partnership activities will be conducted and submitted to USAID in the internal final report for CPP2.
- Questionnaires for Year II of CPP2 will be distributed, collected and analyzed in preparation for the internal final report for this phase of CPP.

#### REGIONAL TRAINING CENTER (RTC) ACTIVITIES

Training activities summary, July-September 2002:

RTC	CURTC	EURTC	SRTC	SURTC	WURTC	TOTAL
Seminars	12	9	23	14	10	68
<b>Training Days</b>	24	11	33	26	18	112
<b>Participants</b>	342	163	337	309	217	1368

# RTC Training Focus, July - September, 2002



# **RTC Network Development**

#### Directors' Meetings

• September 5-6. Analysis of RTC network's training performance during CPP2, training plan for the RTC network for the next quarter, database issues, special edition of *Partners* newsletter, CPP calendar, monitoring procedures, preparation for CPP annual conference, preparation of CPP annual report, MATRA project (see below), and preparation of strategic plan for Product and Service Development.

# **Working Groups**

• September 3-4. The IT Working Group met at the Kherson SURTC. As a result of the meeting, the group decided to combine the RTCs' local databases into one database. There are several advantages of that kind of informational system: it would help to eliminate mistakes, which could occur with the existence of different, parallel sources of information; it will analyze the operations of the entire RTC

- network in one document, rather than doing five separate reports and then combining them into one. Different variants of creating such a system were discussed.
- Development of an RTC network web site was also discussed at the meeting. CPP is working with Viaduk Company in Kyiv to develop the web site, which will be tested after completion of each stage.

# RTC Meetings and Conferences CURTC

- August 8-9. Louis Coronado, Director of the Office of Democracy and Governance (USAID, Kyiv) and Bill Schlansker, Municipal Development Advisor (USAID, Kyiv), visited the Cherkasy CURTC. The program included familiarization with RTC activities, meeting with RTC trainers, meeting with CPP interns, a meeting with Cherkasy City Mayor, meeting with the Cherkasy-Des Moines Action Committee, and a visit to the Cherkasy water supply station. The RTC conducted a roundtable of mayors of small cities in the Central Ukrainian region. Among issues discussed was creation of a professional City Executive committee team, the local budget, energy saving technologies and informational support of local government bodies.
- Olena Hazizova, RTC Director, met with management of private company Briz from Zolotonosha. Briz won a tender to supply water in the town. With CURTC assistance, Briz employees received consultation from the Cherkasy Water Supply Company. As a result, Briz developed a strategic plan, with significant emphasis on cooperation with local government and citizens. The CURTC will assist the city in researching methods of attracting investments to implement water supply reforms.
- Deputy Director of Umanahromashinvest company, Mr. Cherkes, visited the CURTC to discuss
  development of a project for public-private partnership for economic local development in Uman.
  Cherkes will be responsible for estimation of local resources which could be found for project
  implementation.
- Hazizova met with Yevhen Borodin, Deputy Director of Dnipropetrovsk Regional Institute of State
  Administration Academy, to discuss the conducting of joint seminars and attraction of Institute lecturers
  to lead CURTC training seminars. Among priority focus areas of joint seminars are strategic planning,
  housing and communal services reform, and public procurements. A pilot seminar was conducted
  jointly on September 19-20, on the topic of Public Procurements for local officials from Dnipropetrovsk,
  Kirovohrad and Cherkasy regions. Seminar participants received certificates from both the CURTC and
  the Institute of State Administration Academy.
- Hazizova met with Oleksander Beznosyk, Executive Director of Association of Cities in Poltava oblast, to discuss the training needs of cities in Poltava oblast, and devising strategies to satisfy those needs with training and consulting. Two focus areas were selected for cooperation with CURTC: land issues and citizen participation. A pilot joint training was conducted on the topic of Land Code in Horol September 16-17.
- CURTC trainer, Yuriy Orobets, visited Kamianets-Podilsky with the aim of studying experience of municipal militia operation. After the visit, Orobets conducted a seminar on municipal militia at the CURTC
- July 21-28. In the framework of the joint PAUCI-funded project with Szczecin RTC (Poland), 20 city mayors and deputy mayors from Central Ukraine participated in a study tour to Poland. In addition, two media representatives and Hazizova, took part in the training. The study tour resulted in a proposal to create a Polish-Ukrainian Mayors club. Two other joint project proposals were discussed: to speed up economic development in Pryluky by studying Polish experience and creating a business support office; and to develop a school of self-government by studying Polish experience and creating pupils' self-government boards in Ukrainian schools.

#### **EURTC**

- July 13. Valeriy Kochuev, EURTC Director, took part in a meeting of local NGOs with U.S. Ambassador to Ukraine, Carlos Pascual, and U.S. Secretary for the Treasury, Paul O'Neil. The meeting was held at the Donetsk Oblast League of Women. Kochuev presented his analysis of EURTC cooperation with the League.
- July 25. Volodymyr Zyakoon, EURTC Program Assistant, took part in a meeting of NGOs and local government officials in Donetsk, devoted to discussion of environment problems. The meeting was held in the Environment Department of City Hall. The discussion covered creation of a NGO to work on

- solving environment problems in the city. One of the NGO's tasks will be to unite all bodies and citizens interested in environment protection, and to find a way to solve environment problems together.
- During the summer period, new training on management issues for local government officials was developed.
- August 14. Kochuev held a meeting with local government officials from potential cluster cities: Kyrovske, Torez, and Druzhkivka. The cities confirmed their desire to cooperate with the EURTC in future projects.
- September 18. Kochuev met with specialists of the Finance Departments of Donetsk and Luhansk oblast cities. Financiers expressed theirs opinions related to ineffective decision making at City Council sessions due to the professional illiteracy of the deputies in city finance. The majority of city financiers are unable to train their City Council deputies because of the lack of time and training experience. The EURTC discussed the possibilities of developing a training program to meet the needs of city financiers in this regard.
- September 20. Kochuev met with Mykola Chunyha, Alchevsk City Council Secretary, to discuss development of training for local deputies. The following priorities were identified for the training: rights and responsibilities of local deputies, procedures of decision making, and legal regulations of City Council activity. Chunyha agreed to work as an expert consultant on such kind of seminars.
- September 30. Kochuev met with Torez City Council Secretary, and discussed the possibility of conducting field training on local budgeting.
- September 11. Vyacheslav Kobzar, EURTC Deputy Director, participated in a seminar called Municipal Environment Network for Sustainable Development. The seminar was organized jointly by the Donetsk City Council and Department for International Development.
- September 17. Kochuev participated in a roundtable at the Donetsk Oblast Press Club of Market Reforms, which discussed the relationship between business and tax inspection bodies.

## **WURTC**

- In August, WURTC personnel worked on an educational project of the Maryniuk Scholarships Fund. The Maryniuk Scholarship Fund has been established within the U.S.-Ukraine Foundation to educationally benefit and raise the Ukrainian national, community and cultural consciousness of students in Zheldets (Lviv oblast). In the framework of the project, WURTC personnel processed applications submitted by scholarship candidates. On September 28, the scholarships were awarded in a ceremony at the RTC, with Honorable Consul of Canada, Oksana Vynnytska
- On August 18, WURTC Deputy Director, Vitaliy Lesiuk, took part in the ceremony of rewarding scholarships in Zabolotivka village.
- September 30. Petro Mavko, WURTC Director, participated in a seminar on public relations. The seminar was organized by Freedom House, and was conducted at the Kyiv Mohyla Academy in Kyiv. Participants included heads of research and analytical centers.

#### **SURTC**

- Oleksandr Dovhay, SURTC Training Coordinator, took part in a roundtable conducted in Kyiv by the
  LEAP project. The environment project will be implemented in Yevpatoria and Balaklava. SURTC
  applied to participate in the project and will thus house the project's resource center, and pilot cities will
  share their experience with other cities through the center. Owing to the existing legal status of the RTC
  Network, the SURTC cannot participate in the project fully, as the RTC has no separate bank account to
  receive project funds. Instead, the Pylyp Orlyk Institute for Democracy bank account may be the
  contracting entity to facilitate SURTC's participation.
- SURTC conducted a series of meetings with the local NGO "Partnership of local government and business for sustainable development". The NGO coordinates efforts to create a Single Registration Office in the city for legal registration of businesses and NGOs. The SURTC developed tailored training for personnel of the newly created Single Registration Office. Several seminars were conducted already.
- The Association of Condominiums, created in Kherson with informational support and consulting provided by the SURTC, conducts meetings in the SURTC regularly. Organizational and legal problems of the Association's development are discussed during the meetings.
- Valentyna Kudryavtseva, SURTC Deputy Director, took part in a roundtable devoted to cooperation of
  local government with citizens. A roundtable was organized by the local NGO "Rozvytok". The NGO
  presented the results of their research on the creativity of citizens.

# **SRTC**

- In July, Valeriy Huliy, SRTC Director, traveled to several cities and towns in Kharkiv oblast, including Pechenihy, Kupiansk, Valky, and Krasnokutsk, to conduct training needs assessment. SRTC developed a training plan according to the assessment.
- In July, EURTC trainer, Ihor Kostenok, conducted a Training of Trainers (ToT) seminar at the SRTC to
  prepare a team of trainers for the RTC. The ToT covered adult teaching methodology and the specifics
  of training on the following topics: land resources, social policy and cooperation with NGOs, citizen
  participation, cooperation with business, housing and communal services, management, and city
  marketing.
- July 6. Huliy took part in the festival "Pechenizke Pole" in Pechenihy town. There he met with town mayors. Pechenihy rayon is one of the new participants in the strategic planning project of Kharkiv Partnership, and Huliy discussed how the SRTC can work with Pechenihy.
- July 23-25. Kyselova and Vyacheslav Kobzar, EURTC Deputy Director, visited the Kharkiv SRTC in order to provide support to SRTC staff at the beginning of their training activity, and to participate in the first ToT seminar at the RTC. During the visit, Kyselova and Kobzar, together with SRTC management met with the Kharkiv Partnership management, Paul Hoover and Leonid Ziabrev, to discuss how to cooperate on the Strategic Planning initiative. The SRTC will conduct specialized training seminars for city participants in the Kharkiv Partnership Strategic Planning project.
- July 25. Anton Demydenko, SRTC Deputy Director, took part in roundtable "Strategic planning for cities and rayons in Kharkiv oblast". Roundtable was organized by Kharkiv Partnership, and was conducted in the framework of strategic planning project.
- July 29-August 2. Huliy took part in 8<sup>th</sup> Ukrainian Municipal Hearings in Sudak.
- August 2. Demydenko took part in roundtable "Ecological aspects of land reform in Kharkiv region. Ecological norms in new Land Code". The roundtable was conducted in the framework of the land reform project, which is implemented by Information Resource Center and funded by the Eurasia Foundation. Information about SRTC training on land issues will be placed on the Information Resource Center's web site. In September, the Information Resource Center jointly with the SRTC prepared a proposal for USAID to conduct training on land issues in Kharkiv, Lviv and Kyiv.
- August 7. Demydenko took part in celebration of Bohoduhiv city day. The day's events included the opening of a computer center in the city Economic Department, presentation of the city web site, and presentation of strategic planning project.
- August 10-11. Demydenko took part in a seminar for local deputies on budget issues. Halyna Pronkina, Deputy Head of Kharkiv Oblast Finance Department, conducted the seminar.
- August 13-14, 29-30. Huliy visited Velykiy Burluk, Kupiansk Vuzloviy, Dvorichna, Borova, and Kivsharka to conduct training needs assessment.
- August 14. Huliy met with Artashes Hazarian, Head of Center for Local Government Studies (Latvia), to discuss the development of joint projects. Hazarian proposed to use their training materials and other resources free-of-charge.
- September 13. A roundtable on water supply issues was conducted by Cincinnati trainers who were in Kharkiv for a partnership training trip.
- September 10. Huliy met with John Lobo, Deputy Director of the Economic Development project of the U.S. Peace Corps, to discuss cooperation between Peace Corps volunteers and the SRTC.

#### **MATRA Project**

- July 1-5. The Citizen Participation group held its first meeting in Kyiv. The Ukrainian trainers, together
  with the Dutch and Polish consultants developed the content of the self-study manual for local
  government practitioners.
- The Urban Planning and Economic Development groups met in Lazurne, near Kherson, in August 19-20 and August 21-22, respectively. The Citizen Participation group met September 10-11, at the Kherson RTC. The aim of the meetings was to coordinate the efforts of trainers as a team, and to discuss and prepare the first draft of the self-study manuals. Irina Strizhak, MATRA Project Coordinator, and Iryna Kyselova, RTC and Monitoring Advisor participated in the meetings.
- Translation of first draft of the three manuals was completed. The translated drafts were sent to the Dutch and Polish experts for their review.

#### **Other Issues**

- In July, additional computer equipment was purchased in Kyiv for the RTCs. In connection with that, work on installation of new equipment was done in RTCs during August and September.
- July 2-4. RTC network representatives took part in a Counterpart Alliance conference. Iryna Kyselova, RTC and Monitoring Advisor, and Valeriy Kochuev, EURTC Director, participated in the conference. Ihor Semichastniy, EURTC trainer, and Valentyna Poltavets, CURTC trainer, moderated discussions during the conference.
- July 11-13. The EURTC recommended Tetiana Kovaliova, Head of the Krasnoarmiisk Economic Department, to participate in the 12<sup>th</sup> Annual International Women's Summit in Barcelona. Ukraine sent seven representatives to participate in the conference which included about 600 participants. Women's social protection, economic development trends and European integration were discussed at the Summit. Kovaliova is an active participant of EURTC seminars.
- August 26-28. SURTC staff, Iryna Kyselova, RTC and Monitoring Advisor, and Hanna Morozova, CPP Publications Manager, participated in the forum "Public Transportation in the 21<sup>st</sup> Century", which took place in Odesa. The SURTC conducted a seminar on public transportation on August 26-28. Meetings were held with Vitaliy Reva, President of Association of Automobile Transportation; Odesa Mayor Ruslan Bodelan; Verkhovna Rada Deputy Dmytro Svayatas. This was the first forum of this kind in Ukraine. Management of Public Transportation departments from Ukrainian cities and producers of transport carriers participated in the forum. Exhibition of transport carriers took place during the forum.
- The Donetsk EURTC has been informed that heating will not be provided to their building this winter since they are the only occupant. EURTC has found new premises wherein they can take two office rooms and one small training room with the possibility to take a larger training room in the future. They are planning to move into these premises at the beginning of November.

#### Fourth Quarter 2002 Anticipated Activities

- The next monthly RTC Directors' meetings will be held on October 23 and in early December.
- September 30-October 5. Three two-day meetings planned at the Lviv RTC for the Economic Development, Citizen Participation and Urban Planning groups under MATRA. The aim of the meetings is to discuss the final draft of the manuals before meeting in Poland with Dutch and Polish experts.
- October 21-25. MATRA Training of Trainers will take place in Rzeszow (Poland).
- November-December 2002. Three pilot training seminars will take place in the framework of the MATRA project. The Urban Planning training will be conducted at the Donetsk RTC November 18-21, the Citizen Participation seminar will be conducted in Cherkasy November 25-28, and the Economic Development seminar will be conducted in Lviv December 2-5.

#### SYNERGY AND SUSTAINABILITY ACTIVITIES

During this reporting period, CPP continued to provide partner and active RTC participant cities with information about potential grant opportunities and to assist them in the application process.

CPP cities participated in **Democratic Grants Open Competitions** announced by the **U.S. Embassy Public Affair Section**, including the competition for the Ternopil, Ivano-Frankivsk, and Zakarpattia Oblasts; Kalush was awarded a \$10,000 grant to promote youth leadership development in Kalush.

CPP informed partner communities about several **International Renaissance Foundation** grant competitions. Kalush received an IRF \$3,000 grant on the project "The World of Boiky".

In August, Berdiansk (Gorvodokanal and Berdiansk Community Welfare Fund) and UEM Ltd., West Palm Beach, Florida signed an agreement with **EcoLinks** on implementation of a \$50,000 grant program "Economic Management for Berdiansk Water Supply System Modernization". CPP staff met with the participants of the program, including Mr. Krshan M. Kshetry, Owner, UEM Ltd.

In August, Middlesex Community College, Lowell and Azov Regional Management Institute located in Berdiansk won a U.S. Department of State "College Partnership Program" grant. This will be a three-year program focusing on: retraining of Berdiansk human resources, distance learning and tourism

development. The development of new curricula and academic exchanges are planned. CPP met the Rector of Azov Regional Management Institute.

Berdiansk and Lowell, as well as Nikopol and Toledo set up work groups the aim of which is to join the **Sister City International** Program.

CPP staff and Mr. Frank Falcetta, Lowell-Berdiansk Partnership Coordinator, met with Ms. Janet Demiray, Public Affairs Counselor, U.S. Embassy Public Affairs Section. The "College Partnership Grant" implementation plan and CPP support to it were discussed. The Public Affairs Section support for Lowell initiatives to bring Berdiansk performers to the Lowell Folklore Festival, as well as the Lowell Jazz Band to Berdiansk for the Berdiansk Jazz Festival in 2003 were discussed. The Public Affairs Counselor was updated on the activities directed on the establishing sister city relations between Lowell and Berdiansk.

Lowell-Berdiansk Coordinator Frank Falcetta and CPP staff met with the **U.S. Embassy Commercial Service** (Commercial Attaché and staff) to discuss collaboration on business-to-business contacts within CPP partnerships. It was agreed to intensify information exchange between Lowell and businesses with the U.S. Embassy Commercial Service and to see opportunities for Ukrainians from CPP cities to have internships in their CPP partners in the U.S.A. under SABIT Program. CPP was requested to facilitate these contacts as a mechanism of economic development of CPP cities.

Two more Artemivsk schools joined the **Junior Achievement Program** thanks to financial support of their partner city Omaha. Springfield donated funds to enable Svitlovodsk to participate in this program. Thus, five CPP cities (10 schools) participate in Junior Achievement now.

The U.S. Department of State "NIS Secondary School Partnership Program grant for Omaha and Artemivsk was extended. A third Artemivsk school joined it. During the reporting period, an intensive preparation of Artemivsk team (21 high school students and four teachers) for the upcoming trip to Omaha was taking place. CPP staff provided Artemivsk team consultations on different issues and facilitated coordination between Omaha and Artemivsk.

Five high school students and two teachers from Poliprep High School, New York City, visited Kalush on the **USG-funded "Youth Leadership Program**". Kalush high school students participated in the competition to participate in an upcoming trip to New York in the framework of this program.

Artemivsk Business Center was informed that \$6,000 was allocated for their participation in the **NTCA program.** 

Kamianets-Podilsky has been chosen as a participant for the BIZPRO project on regulatory reform.

Artemivsk Municipal Library received a grant from **LEAP/Library Electronic Access Program** administrated by the U.S. Embassy for the development of Municipal Archives Web-site. Nikopol Municipal Library received funds, as well.

In August, Berdiansk hosted a meeting for the **Harmony Project** at which the **Community Connections** internship programs for 2003 were presented. CPP staff participated in the meeting attended by a group of Berdiansk business people. CPP staff provided consultations for the community members interested in participating in business internships, as well as those who planned to visit the U.S.A. on AIDS/HIV internships.

During the Ithaca team visit under CPP in July, USUF organized a meeting of youth leaders from Komsomolsk and Svitlovodsk **in Komsomolsk**, which was held in the framework of the USUF project "Youth in Community Development". USUF sponsored the trip of the Svitlovodsk team (five persons). CPP staff participated in the final meeting of the Komsomolsk Young Leaders School at which the projects of Komsomolsk young leaders were presented. Svitlovodsk young leaders shared their experience in strategic planning development, as well as the work of the Svitlovodsk Youth Leadership school. CPP facilitated discussion on establishing contacts between Komsomolsk and Svitlovodsk youth leaders, as well as their efforts to establish a CPP network of young leaders.

CPP staff continue elaborating plans for collaboration with the **Ukrainian Association of Quality**. A pilot project on improving the quality of municipal management in Komsomolsk was launched. Currently, both parties are working on a joint grant proposal.

**Partnership Garden/Square** was launched in Nikopol in appreciation of the positive changes resulting from the Toledo-Nikopol Partnership.

CPP management and staff had a meeting with the **Berdiansk City Council Culture Department** to discuss the role of festivals in the economic development of the city.

CPP staff participated in meetings with **All-Ukrainian Association of Business Women "Women's Alliance"** regarding possible cooperation. CPP provided informational support to this newly established NGO. In September, businesswomen from Berdiansk, Cherkasy, Kalush, and Kharkiv participated in the presentation of this project supported by UNDP.

CPP staff met with students from Berdiansk, Romny, Rubizhne and Svitlovodsk who study at Kyiv Universities to discuss their interest to work on the USUF Program "Youth in Community Development".

CPP staff met with the Cherkasy-based **NGO "Povernennya,"** working with drug addicted youth. This organization is working on the development of a project with the **International AIDS/HIV Institute**.

In July, CPP provided trainers pro bono for training at a tourism development conference in Kerch.

CPP met with Peace Corps to discuss possibilities for more and more effective use of volunteers in local government development, community development and youth leadership development.

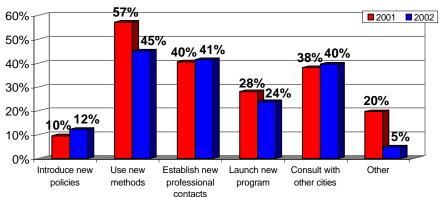
#### **COMMUNICATIONS**

During September, CPP distributed its second publications results survey to determine the impact of publications and gather input regarding the project journal and newsletter. The survey was distributed to 1,782 subscribers and 158 responses were received (9% return). Selected results are as follows:

- 1. Do you regularly read the newsletter Partners/Partnery?
  - a. Always, completely 72;
  - b. Always, partly -30;
  - c. Usually 23
  - d. Sometimes 18
  - e. Never -8 (never received, we are trying to figure out how)
- 2. Do you pass the newsletter on to other people in your organization or acquaintance? 137 yes
- 3. If so, what is the total circulation of the copy you receive (number of people)? Total 1,645 (plus one readers reports that his copy is read by 2,500 people; he is a director of a Cherkasy school).
- 4. Where do you store the newsletter after you have finished with it?
  - a. At their working place 51
  - b. At special place available to others 89
- 5. If, in future, it became necessary to charge for this publication, would you be willing to pay?
  - a. Nothing 21
  - b. 30 kop. 30
  - c. 50 kop. 40
  - d. 1 UAH 36
  - e. 2 UAH 10
- 6. Do you regularly read the journal Aspekty Samovriaduvannia?
  - a. Always, completely 69;
  - b. Always, partly -36;
  - c. Usually -21;
  - d. Sometimes -20;
  - e. Never 6 (never received)

- 7. Do you pass the newsletter on to other people in your organization or acquaintance? 139 yes
- 8. If so, what is the total circulation of the copy you receive (number of people)? Total 1,788
- 9. Where do you store the newsletter after you have finished with it?
  - a. At their working place -55
  - b. At special place available for others 85
- 10. If, in future, it became necessary to charge for this publication, would you be willing to pay?
  - a. Nothing 37
  - b. 3 UAH 72
  - c. 5 UAH 27
  - d. 10 UAH 6
  - e. 15 UAH 2
- 11. Has the information you received from these publications led you to take any actions or improved your professional activities? Please specify:
  - a. Introduced new policy 20
  - b. Implemented new methods 74
  - c. Established new professional contacts 68
  - d. Initiated new program 39
  - e. Consulted with other cities 65
  - f. Other: Held public hearings 8

# Responses to question: "Has the information you received from these publications led you to take any actions or improved your professional activities?"



Please explain the action(s) you took with the aid of these publications:

- In 2001, began work on a strategic plan for city development (Dubno, Izium, Voznesensk). Approved plans: Slavutych, Kharkiv, Tokmak. Elements of the strategic plan were used in the preparation of target programs (Alchevsk, Cherkasy).
- Held city competition "City of my dreams."
- In 2002, conducted land evaluation (Novohrad-Volinskiy, Priyatin, Zhovtneve, Oleksandrivka (Pokrovs'kiy).
- Medical cashiers (Novohrad-Volinskiy, 7,750 members; Prykuky).
- Information centers (Novohrad-Volinskiy, Khartsiz'k).
- Established department serving as business Ombudsman (Komsomolsk).
- Cooperation with mayors (Cherkasy NGO).
- Began work on the creation of a City Charter (Novohradivka, Voznesensk, Torez). Approved the statute and other attributes (Selidove, Snihurivka, Cherkasy, Hola Prystan'). Introduced non-governmental forms of providing communal services to the population (Sakhtars'k, Popasna, Kobeliaky).
- Effective systems of managing expenditures (L'viv).
- Education of city council deputies (Pypriatyn, Zatoka, Alchevsk, Berdiansk, Oleksandrivka in Pokrovs'kiy).
- Improved quality of delivery and levels of payments for communal services (Pypiatyn, Kremenets, Horodok, Chyhyryn, Zvenyhorodka).

- Wrote articles on local government (2).
- Improved work with citizens (Cherkasy vodokanal, Khartsiz'k, Tavriysk).
- Prepared series of seminars with WURTC (Khmelnytsky, Mykolaiv, Luhansk Regional Institute of Management).
- Improved system for informing citizens about activities of the city council and local government bodies (Holosivskiy of Kyiv region).
- Program for recycling of plastic bottles (Cherkasy).
- Improved budgeting process (Khartsiz'k, Tavriys'k).
- Citizen organizations (Tavriysk, Selidove, Pryluky).
- Reform of communal services facilities after the example of Berdiansk (Dniprorudne, Kakhovka, Stavishe, Pryluky, Feodosia).
- Created city web site (Kalush, Voznesensk). Modernized web site of Association of Cities.
- Aspekty aided students of UADU with MA work which later became the basis for the main plan of development of tourism/recreation zone; on this theme students also received a grant and internship in Canada.
- School bus, student exchange Artemvisk-Omaha (Komsomolsk).
- Began implement program for modernizing water supply (Izium).
- Journal on green tourism made awareness about the potential of small cities.
- Suggested new ideas (Berdiansk).
- Academics of the NDI state-building and local government National legal academy write that the journal aided their research activities.
- Creation of municipal police (Dovrovelichkivka of Mykolayiv region, Snihurivka).
- Established partnership with Polish cities (Horodok).
- Project for creation of city business incubator (Agency for Economic Development, Konotop).
- Revised educational course (3).
- Received grant from Central European University.
- Program for aid to small and medium-sized business (Konotop).
- Added to budgetary funds through sale of land (Bilopillia).
- Preparation of brochure "What is a City Mayor and How to Choose One."
- Implemented new structure of city administration (Chervonohrad).
- Wrote project on volunteer assistance (Komsomolsk).
- Improved relations with city police (Borislav of Lviv region).
- Increased confidence in abilities and improved understanding of principles of local government.

# **Partners/Partnery Newsletter**

The Ukrainian-language-first *Partners* production cycle has been successful in improving the timely distribution of the newsletter. Selected English translations from all issues were made available on the web site and distributed via e-mail. Since most of the U.S. audience can be reached in this way to provide timely information, and in order to make more effective use of project funds, the English edition has been shifted to a quarterly cycle for the printed edition, with monthly electronic supplements.

In preparation for the October project conference, a special 12-page edition of *Partners* (both languages) was prepared in September, reporting success stories for partner and non-partner cities and summarizing project achievements in all areas of activity. The September English edition was postponed to allow for the preparation of this special edition.

The (Ukrainian) July issue included an interview with Anatoliy Matvienko (Chairman of the Verkhovna Rada Committee on State Building and Local Government) and features on a leadership training program in Komsomolsk, Nikopol's new social atlas, and Kamianets-Podilsky's new local power generation.

The August issue included features on housing reform in Kharkiv, municipal police in Berdiansk and Nikopol (comments by Mayors), a festival in Komsomolsk, the sister cities conference in Toledo, and a piece from Radio Liberty on United Nations statements about Ukraine.

The September issue included features on Kamianets-Podilsky's new business ombudsman, youth programs in Mikolaiv and Rubizhne, Kharkiv communal services reforms, Horodok's alternative heating solution for apartments, and a social survey in Komsomolsk.

In addition, these issues include national, regional, RTC, and partner news items, as well as new books/resources for cities and letters.

## Aspekty Samovriaduvannia Journal

The summer issue of *Aspekty* was published and distributed in August/September. In accordance with the recommendations of the Journal Advisory Board, the fall issue featured articles relating to methodologies for municipal hearings and communal services reforms:

- VIII Municipal Hearing Resolution
- Local Budgeting 2003 Perspective
- First Results of New Budget Code Implementation
- Budget Code as an Incitement for Decentralization of Education
- Necessity and Main Directions of Communal Service Reform in Ukraine
- Ukraine Communal Service: Illusions and Reality
- Experience of the Implementation of Sustainable Development Indicators in Great Britain and EU
- Establishment of Local Government Bodies in European Nations
- Enclosure: Educational Program for Local Council Members

An expert roundtable for the fall (November) issue will be held during the October conference, with discussion of training resources and opportunities for local governments in Ukraine by representatives from major training providers.

#### Web site

The e-mail and web-based distribution of project news and publications continue to increase in popularity. The redevelopment of the RTC part of the web site as a database-driven site is in the demo stage of development and redevelopment of other parts of the site will follow. Discussion for improving the Weekly Municipal Messenger will be held with stingers at a journalist training session during the October conference.

#### **Fourth Quarter 2002 Anticipated Activities**

• Training seminar for CPP publication stringers in Kyiv on October 23.

# ATTACHED DOCUMENTS

- 3<sup>rd</sup> Quarter IR Results List (RTC)
- Case Study List
- Best Practice List
- Master Partnership Exchange List
- Master Seminar List